Quick Guide to DC Ranch Community Patrol & Gate Access Services

Adding/Removing Guests: Call the gatehouse, visit gateaccess.net or download the GateAccess app.

Contractor Gate Pass: Builders and tradespeople must have a valid gate pass for entry (Form available at DCRanch.com).

EMRs: Patrol Staff members are trained as first responders for many minor medical situations/injuries.

First Aid/Medical Response: Call Community Patrol Dispatch at 480.397.9659 for minor assistance.

Garage Door Alert: Community Patrol will alert residents about open garage doors 24/7. After 12 a.m., the alert will be via email or phone call.

Grant an Authorized Person: Allows authorized user to add guests to guest list (Form available at DCRanch.com).

Lost & Found: Items are collected nightly. Contact the Windgate Gate at 480.342.9095.

Lost Pets: Call the Community Patrol Dispatch & Command Center to report a lost or loose pet at 480.397.9659.

Packages: Deliveries of most packages may be accepted; check with the gatehouse for exceptions.

Parking Exemption Form: Grants up to three days of street parking for guests. May be used twice per month (Form available at DCRanch.com).

Pets: Patrol services provide complimentary doggie waste bags and leashes

Photo ID: Submit photo for identification purposes at the gatehouses (Form available at DCRanch.com).

Snake Removal: Call Community Patrol Dispatch at 480.397.9659 for assistance and removal.

Selling your Home: Authorize realtor for access; Community Patrol will confirm showings with the listing agent. Turn on Fire Pit: Contact Community Patrol for help with lighting a gas fire pit.

Vacation Notification Form: Community Patrol conducts perimeter checks while residents are away (Form available at DCRanch.com).

Vehicle Assistance: Call Community Patrol Dispatch at 480.397.9659 for minor vehicle emergencies or jump start.

Vehicle Transponders: Submit form at DCRanch.com; issued at East Gate (Form available at DCRanch.com). Transponder hours: Monday- Friday 6 a.m. – 9 p.m. Saturdays 9 a.m. – 5 p.m.

Verbal Validation Code: Submit four-digit code in lieu of photo I.D. (Form available at DCRanch.com).

Uber/Lyft/Car Service: For pick-up appointments, provide resident name and address. For drop-off, provide Validation Code or photo identification. Car services may not be a permanent guest on resident accounts and must provide photo ID or Verbal Verification Code each visit.

Important Numbers

Emergencies

Dial 911

Community Patrol Dispatch/Command Center

480.397.9659

Community Patrol Account Manager Michael Thorstad

602.290.5944

Non-emergency Police Dept.

480.312.5000

Scottsdale Fire Dept.

480.312.8911

Gatehouse Numbers

East Gate

480.473.7506

West Gate

480.473.7362

Windgate

480.342.9095

Horseshoe

480.515.9443

Arcadia

480.585.9662

Icon Gate

480.534.5466

For unmanned gates, contact the East Gate